

## SATISFACTION FORM (GB)

Date: .....

Rank the services at Domfront Tourist Office	Very satisfied	Satisfied	Not very satisfied	Very dissatisfied	Comments
<b>Access</b>					
Signage					
Parking					
Opening hours					
<b>Environment</b>					
Comfort of premises					
Cleanliness					
Presentation of « self-service » tourist information (display units, posters)					
Waiting time					
<b>Staff attitude</b>					
Appearance and greeting					
Manner					
Availability					
<b>Staff skills</b>					
Understanding of request					
Reply suited to request					
Redirection to other organizations if necessary					
Accuracy of information given					
Encouragement to discover other tourist activities (events, sites, ...)					
Your overall assessment of the Tourist Office of Domfront services					
Do you have any comments or suggestions on Domfront Tourist Office services?					
Do you have any comments or suggestions on local services (public services, accommodation, food, shops, leisure, entertainment, ...)?					

Age:  - 18 yo    18 – 30 yo    31 – 40 yo    40 – 50 yo    50 – 65 yo    + 65 yo

Country: .....

What is the motive of your visit in our destination/area ?

We thank you for the time you took to let us know your feelings about our services.